

## Entry Through Door C (At the Back of the Building)

- When you arrive for your appointment, please go to the entrance at the back of the building which is clearly marked with the letter 'C', and telephone 07546 305 030. You will need to wait outside until the clinical staff member checks your temperature and then escorts you into the building.
- Upon entering the surgery, you will be provided with a face mask to wear throughout the duration of your appointment.
- We remind you that you must adhere to the 2 metre social distancing guidelines as indicated by the floor markings inside the surgery.
- Please do not arrive too early for your appointment as we cannot grant you access to the surgery until the clinical staff member is ready. If you arrive late, we cannot guarantee that you will be seen.
- Please ensure that you use the toilet at home before attending for your appointment as we cannot provide safe access to our toilet facilities, although emergencies will be catered for.
- Finally, please attend your appointment alone, unless assistance is essential for you.
- **When attending the surgery we ask you to please wear a mask or face covering and DO NOT attend if you or any of your household or contacts have COVID type symptoms.**

